

Team Update for Everyone Involved in the TP-CKD Programme

April 2017

Welcome

Over the last twelve months, the TP-CKD programme has been busily collecting Your Health Surveys (to measure Patient Activation and Patient Reported Outcomes) and CS-PAM surveys (to measure Clinical Support for Patient Activation) from over 2,500 patients and clinicians across the ten Renal Units making up Cohort 1. The Cohort 1 [PAM/PROM Report is available to read on our website now.](#)

The second cohort of four Renal Units is now on board, and has just begun implementing the Your Health Survey, as well as their CS-PAM from clinicians at their unit. This data is disseminated to patients via [Patient View](#) (PV) and clinical teams receive results as an excel spread sheet.

Table of PAM/PROM Returns:

	TOTAL NUMBER OF RETURNS
Cohort 1 Units	
Birmingham Heartlands Hospital (Heart of England NHS Foundation Trust)	111
St Luke's Hospital (Bradford Teaching Hospitals NHS Foundation Trust)	180
Coventry (University Hospitals Coventry & Warwickshire NHS Trust)	123
Derby (Derby Teaching Hospitals NHS Foundation Trust)	112
Hammersmith Hospital (Imperial College Hospital NHS Trust)	61
King's London (King's College Hospital NHS Trust)	368
Freeman Hospital (Newcastle Upon Tyne Hospitals NHS Foundation Trust)	511
City Hospital (Nottingham University Hospitals NHS Trust)	465
Derriford Hospital (Plymouth Hospitals NHS Trust)	42
Northern General Hospital (Sheffield Teaching Hospitals NHS Foundation Trust)	326
Total Returns	2,299

	TOTAL NUMBER OF RETURNS
Cohort 2 Units	
Royal Sussex County Hospital (Brighton and Sussex University Hospital Trust)	116
New Cross Hospital (Royal Wolverhampton NHS Trust)	61
Royal Stoke University Hospital (University Hospitals of North Midlands NHS Trust)	43
Leeds (The Leeds Teaching Hospital NHS Trust)	0
Total Returns	159

Looking Forward

2017 will see all units continue the spread of these surveys with a focus on haemodialysis and low clearance patients. Several units from Cohort 1 have begun the re-survey of patients, testing the feasibility of routinely collecting PAM/PROM; and many are testing interventions from the [Interventions Toolkit](#) developed by clinicians and patients from the Intervention Work Stream.

This phase of the programme will be about supporting patients to gain knowledge, skills and confidence to participate as equals in their care. At the same time it is looking at a cultural shift by facilitating teams to reflect on their conversations and behaviours supporting patients to self-manage.

We hope to support units from both Cohort 1 and Cohort 2 to work together, sharing knowledge, experience and ideas with each other through regular telephone calls, face to face meetings, forums and social media networking. In this way, the feasibility of new ways of working that support patients in gaining these skills can be explored.

Next conference call for all cohort leads: Thursday 20th April 2017 17.00

Dial in details: UK Toll Free 0800 051 3810 UK Toll 0203 478 5289

Access code: 238 126 014

New Surveys: The TP-CKD Programme has recently introduced a new version of the Your Health Survey which units will now have received, or be about to receive. This will include an extra question on the front page on treatment type. Using these new surveys will enable us to break down patient activation scores by modality, thus strengthening the analysis. Anyone involved in collecting surveys should please disregard any old surveys you have left over, and use only these new versions from now on!

Key Achievements

- Rachel Gair, Person Centred Care Facilitator for the TP-CKD Programme is arranging workshops with units in cohort 1 over the next couple of months. We hope that they will give units an opportunity to discuss the successes and challenges experienced whilst implementing the Your Health Surveys and facilitate and support units to develop and understand their response to PAM/PROM and CS-PAM data.
- Units in Cohort 1 have been creatively thinking about how they might introduce an intervention to a group of patients at their unit, testing it on feasibility and effectiveness. This is a really exciting time, as units explore moving behaviours towards improving Patient Activation. Ideas have included:
 - [Royal Derby Hospital](#) making a banner of the [Ask 4 Questions](#) to put up in their Renal Outpatients waiting room and...
 - Training up OPD teams on the use and benefits of [Patient View](#) to encourage more patients to register
 - [The Freeman Hospital, Newcastle](#) introducing an innovative [text messaging alert service](#)
 - [Nottingham University Hospital](#) thinking about including the [Ask 4 Questions](#) on all renal unit letters as part of a standard template

PREM

The analysis of the recently completed Patient Reported Experience Measure (PREM) survey has been available for the Clinical Directors to view via a closed private forum on the UK Renal Registry since December 2016. In March 2017, de-anonymised data was made available to clinical directors through the UKRR website so they were able to compare locally and nationally.

We are delighted to report that Validation of the PREM tool has now been carried out by the University of Hertfordshire, and results of the evaluation are informing the PREM for 2017 and beyond. PREM 2017 will be rolled out to all units across England and Wales in June 2017, for collection of surveys throughout July.

A full 2016 PREM report will be published on the UKRR, Think Kidneys and British Kidney Patient Association’s websites in May. This report will be available for anyone to view and will enable renal units to assess their performance and compare results regionally and nationally, driving Quality Improvement.

The Website

<https://www.thinkkidneys.nhs.uk/ckd/>

From January to March 2017 there were **6,379 page views** for the CKD side of the Think Kidneys website, from **2,526 visits**. This represents **10.22%** of the overall Think Kidneys website traffic.

The top 10 most popular CKD-related pages from January to March 2017 (after the Home Page) were as follows:

Page	Number of visits
Patient View	682
Information for the Public	407
Personal Stories	374
Medicines optimisation toolkit for AKI	290
Case Studies	278
Resources	201
Learning & Tools	157
Delivering prem Newcastle – Case Study	125
News – December 2016 update	84
News – Analysis PREM Survey	97

Please do take a moment to explore the TP-CKD website where you will find a whole host of information including details of upcoming events, recent news, patient stories, unit case studies and resources for people living with Chronic Kidney Disease, their carers or clinicians.

Thank you to all those who are involved in the TP-CKD programme and for getting 2017 off to a great start!

Programme Contacts

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Feedback: If you’d like to provide feedback about any aspect of TP-CKD’s work, this newsletter or the website, please email us at ckd@renalregistry.nhs.uk

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