

Clinician support for patient activation (CS-PAM) survey

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The Transforming Participation in CKD project has been developed by NHS England and the UK Renal Registry.

The vision of the programme is to support and empower people with chronic kidney disease and their families to achieve the personal and clinical goals that are important to them, wherever they are in the pathway of care.

The key questions to be addressed in this programme are:-

- Is it possible to routinely gather data around patient measures?
- Is there any correlation between Patient Activation Measures (PAMs) and Patient reported outcome measures (PROM)/Patient reported experience measures/Clinical Outcomes?
- Are there interventions which can modify patient activation and enhance patient participation in their care?

Clinicians have different training, orientations and views about a patient's role in their care which results in different approaches when working with people with long term conditions. This survey has therefore been produced by Insignia to understand these views and approaches, and the support needs of clinicians.

We would be most grateful for your help in obtaining this information. The survey should take 10 – 15 minutes to complete.

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1. As a Clinician, how important is it to you that your patients with long term conditions:

	Extremely important	Important	Somewhat important	Not important	Not applicable
Are able to take actions that will help prevent or minimize symptoms associated with their health condition(s).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understand which of their behaviors make their long term condition better and which ones make it worse.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are able to work out solutions when new situations or problems arise with their health condition(s).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tell you the concerns they have about their health even when you do not ask.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share your thoughts about your responses here:

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2. As a Clinician, how important is it to you that your patients with long term conditions:

	Extremely important	Important	Somewhat important	Not important	Not applicable
Are able to make and maintain lifestyle changes needed to manage their long term condition.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Know what each of their prescribed medications is for.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Believe that when all is said and done, they are the ones who are responsible for managing their health.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share your thoughts about your responses here:

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3. As a Clinician, how important is it to you that your patients with long term conditions:

	Extremely important	Important	Somewhat important	Not important	Not applicable
Understand the different treatment options available for their long term condition(s).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bring a list of questions (on paper or otherwise) when they come to the clinic.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Can follow through on treatments you have told them they need to do themselves at home.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are able to determine when they need to go to a health professional for care and when they can manage the problem on their own.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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4. As a Clinician, how important is it to you that your patients with long term conditions:

	Extremely important	Important	Somewhat important	Not important	Not applicable
Want to be involved as a full partner with you in making decisions about their care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Want to know what procedures or treatments they will receive and why before the treatments or procedures are performed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Look for trustworthy sources of information about their health and health choices, such as on the web, news stories, or books.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share your thoughts about your responses here:

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The following questions are about your current practice when working with people with long term conditions.

5. When working with people who live with long term conditions:

	Always	Mostly	Sometimes	Never	Not applicable
Do you consider their level of knowledge, skills and confidence to manage their health between appointments?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you seek to alter your approach according to their level of knowledge, skills and confidence to manage their health?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you seek to identify their personal goals and develop action plans with them to achieve these?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you alter the care and support you offer to reflect individual values and preferences?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please comment on the approaches you use or what tools/information would be useful to you:

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6. When working with people who live with long term conditions,

	Always	Mostly	Sometimes	Never	Not applicable
Do you try to understand their information needs, and tailor information provision to meet those needs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you understand their psychological and social support needs as part of the care you provide?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are you able to signpost them to other services that address their psychological and social support needs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please comment on the approaches you use or what tools/information would be useful to you:

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7. In the last six months, when treating people with long term conditions, how often did you:

	Always	Mostly	Sometimes	Never	Not applicable
Ask them what change they wanted to focus on?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commend them when they made even small behavioural improvements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share your thoughts about your responses here:

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Some questions about you:

* 8. Your Renal Unit?

9. Your Name

10. What is your sex?

- Male
- Female

11. How old are you?

- 24 or under
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75 or over

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12. Which of these options best describes your ethnic group?

- English/Welsh/Scottish/Northern Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other White background
- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed/Multiple ethnic background
- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background
- African
- Caribbean
- Any other Black/African/Caribbean background
- Arab

Any other ethnic group (please describe here)

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*** 13. Would you say that you work with patients with long term conditions regularly?**

- Yes
- No
- Sometimes

*** 14. Which of the following best describes you?**

- Doctor
- Nurse
- Allied Health Professional
- Other

Other (please specify)

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15. Which of the following best describes you?

- Consultant
- Doctor in training
- GP
- Student
- Specialty doctor/Associate Specialist

Other (please specify)

16. How many years have you been in practice after completing medical college?

- 0-5
- 6-10
- 11-15
- 16-20
- 21-30
- More than 30

17. Which of the following best describes you?

- Nurse consultant
- Children's nurse
- Modern matron
- Registered midwife
- Community matron
- Health visitor
- Manager
- School nurse
- District nurse
- Other 1st level nurse (such as community psychiatry nurse, community Learning Disability nurse)
- Other 2nd level nurse
- Any other

If you chose 'Other' above, please specify

18. Which of the following best describes you?

Practitioner

Trainee/Student

Other (please specify)

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19. How many years have you been in practice after completing your professional qualification?

- 0-5
- 6-10
- 11-15
- 16-20
- 21-30
- More than 30

20. In what setting, do you generally provide care?

- Within acute hospital setting
- Outside hospital setting such as community, unit-based, primary care

Other (please specify)

21. Please state your specialty/area of work: