



## Transforming Participation 2 (TP2)

Peer Assist Day

8<sup>th</sup> February 2019 – 10:30 – 16:00

room 6, BVSC, Digbeth, Birmingham B5 6DR

10.00am – 10.30am: Coffee and welcome		
10.30 – 11.00	<b>Setting the Scene</b>  <b>Introductions from the group</b> <ul style="list-style-type: none"> <li>NHS England and the wider context</li> <li>TP2 programme aims and hypothesis</li> <li>Purpose – expectations – desired outcomes from today</li> </ul>	
11.00 – 11.40	<b>Reflections on where you are and where you want to be</b> <ul style="list-style-type: none"> <li>Benchmarking data – Your Health Survey</li> <li>CS-PAM – reflections</li> <li>Where do you want to be – what do you want to do differently?</li> <li>How can you make that happen?</li> <li>What will success look like?</li> </ul> <p>Teams to discuss in groups – 20 mins. Feedback from each unit and peer assist – 5 mins each</p>	
11.40 – 11.50	Coffee	
11.50 – 12.30	<b>How do we support patients with low activation and high symptom burden?</b> <ol style="list-style-type: none"> <li>As an individual, what have you done differently?</li> <li>As an individual, what has been a challenge?</li> </ol> <p>Feedback, open discussion, peer assist and coaching</p>	Jim Philips NHSE
12.30 – 12.45	Driver Diagram and Measurement for Improvement – set the scene for afternoon session	
12.45 – 13.15: Lunch		
13.15 – 14.00	<p>The NHS Change model – programme driver diagram</p> <p>Amend / finalise your own driver diagram based on morning discussions and process mapping – feedback</p> <p>Discuss and agree measures for each unit – Include base measures.</p>	Richard Fluck / Tracy Rose <i>TP2 Co-Chairs</i>
14.00 – 14.15	Feedback from each unit – 5 mins each	



<b>14.15 – 14.30</b>	Introduction to Process Map / Plan PDSA Cycles	R. Cullen + R.Fluck
	<b>Group Activity</b>	
<b>14.30 – 15.00</b>	Use process map and driver diagram / morning discussions to design and plan next PDSA Cycle	
	Feedback to group – 5 mins each	
<b>15.00 – 15.15</b>		
<b>15.15 – 15.30</b>	Coffee	
<b>15.30 – 15.55</b>	<b>Sustainability - Embedding change as part of routine care</b> <ul style="list-style-type: none"><li>• Role of PV</li><li>• Leadership</li><li>• Coaching – train the trainers</li><li>• Role of IT</li></ul>	
<b>16.00</b>	<b>Close</b>	