



KQuIP North west QI Training Session One 13^{TH} February DEVONSHIRE HOUSE HOTEL, EDGE LANE, LIVERPOOL, L7 9LD

	0930 – Registration/ Coffee	
1000-1015 (15mins)	Welcome and Introduction	Smeeta Singha, Regional Lead Ron Cullen, CEO Renal Association
	Purpose/ expectations/desired outcome from today	Leeanne Lockley, RA QI Programme Manager
	Building a Quality Improvement project team Stakeholder/ patient involvement	Rachel Gair, RA QI Programme Manager
	what skills are already in the team/ who do we need from inside and/ or outside the organisation	Julie Slevin, RA QI Programme MAnager, Ron Cullen
	Can't change on your own/ engagement	Leeanne Lockley
	Timeframes of project and what it needs to be achieved	Ron Cullen
	Agree a shared purpose and scope	Julie Slevin
	1230 -1310 Lunch	
	Introduction to QI Process map Driver Diagrams	Laruen Kelly/ Ann Cole, National Evolving Health Manager, Baxter Healthcare Ltd
	Build your own process map/ driver diagram	Lauren Kelly/ Ann Cole
	Process map/ Driver diagram feedback	Lauren Kelly/ Ann Cole
	1430 Tea Break	
	Measurement for Improvement	Ron Cullen

	Summarise / Next steps	Leeanne Lockley
1615	Close	

