

**KQUIP North West Quality Improvement Training Day 1**  
**13<sup>th</sup> February**

*Your views of today are extremely valuable and will help to shape future events. Please circle the number on the rating scale and add additional comments, feedback for improvement or suggestions.*

Rating Scale: 1 = ☹ Not Useful 2= fairly useful 3= useful 4 = ☺ extremely useful

SESSION	NO OF RESPONSES				CONSTRUCTIVE COMMENTS/ FEEDBACK/SUGGESTIONS
	1	2	3	4	
Welcome and Introductions					
	3	3	15	13	
Purpose/ expectations/ desired outcomes from today					<ul style="list-style-type: none"> <li>Not very clear, very generic with little thought into this</li> </ul>
	3	2	20	11	
Building a QI team Stakeholder/ patient					<ul style="list-style-type: none"> <li>Thought Provoking about wider team</li> </ul>
	2	3	19	9	
Building a QI team Skills needed in the team					<ul style="list-style-type: none"> <li>Talking down to the audience</li> </ul>
	3	5	17	11	
Building a QI team Engagement/ communication					
	2	2	16	7	
Time Frames	WAS UNABLE TO DELIVER				
Shared Purpose					
	3	4	11	14	
Introduction to QI Driver diagrams Process Maps					<ul style="list-style-type: none"> <li>A lot to take in</li> <li>Very well run session</li> </ul>
	3	2	14	11	
Measurement for Improvement					<ul style="list-style-type: none"> <li>Very basic presentation, spelling mistake – ASTRONOMICCAL</li> <li>Video excellent</li> <li>Can we have access to the video?</li> </ul>
	3	2	14	11	
Summary of the day					
	2	4	11	11	
Next Steps					<ul style="list-style-type: none"> <li>Project identified , measurements identified</li> </ul>
	1	2	13	9	
How do you rate the venue?					<ul style="list-style-type: none"> <li>Cold and difficult to hear even with microphone</li> <li>Very cold</li> </ul>
	4	10	13	8	
How you rate the food?					<ul style="list-style-type: none"> <li>Average</li> </ul>
	3	15	7	9	

Any other comments/ feedback you would like to share:

- Generally too long and feel could have delivered in 2 hours
- I found some of the subjects difficult to grasp at times due to the subject matter. I feel over all the day went well.
- Overall a good day but a lot to take in and at times confusing. Good to meet up with other units and work together. Thanks
- Overall very useful in moving forward with MAGIC and understanding of project. COLD!!
- The room was cold
- The day would have been much better had we had all the stakeholders sat around to discuss and talk through the issues OR treat it as a pur training day – we tried to do to much without doing anything justice. The aims of the day were very vague. The hotel was very inaccessible with porr facilities. The talks were patronizing and condescending.

Thank you for your time