

# MAGIC PROJECT

# Aintree Renal Unit

# Aintree Renal Team

- Aintree University Hospital NHS Foundation Trust serves a population of around 330,000 in North Liverpool, South Sefton and Kirkby.
- Aintree Renal Unit has 3 satellite dialysis units, 1 acute dialysis unit and a established home therapy service.
- Aintree Renal Team has always been focused on delivering high quality, patient centered care and were quick to embrace MAGIC.



## Terry – Dialysis Area Support Manager

Challenges / Barriers	What we did to resolve challenges
Time for staff to be released for study day, preparation	Roster management Staff support / Buddy system Area support
Culture – behaviour - Workload perception	Selection of the right QI Leads Demonstrated time required to complete Discussed the patient benefits Managers involvement
Staff confidence - awareness	Survey Monkey 10 Q's sent to 43 staff / 32 responses so far Discussion – education improves awareness and confidence
Logistics – time frames My availability	Initial monthly reminder to QI leads Monthly collection of paper data Support with patient /staff boards

## Challenges at Unit Level

Challenges / Barriers	What we did to resolve challenges
Trying to get other staff within the unit interested and on board with MAGIC's aims/objectives as still seeing area technique used on patients.	Continue to inform staff of MAGIC's aims and objectives/Staff notice board Relay all information learnt at study days to staff Speak to clinic manager & haemodialysis area nurse to help support me in this
Not seeing some patients due to being on different shifts	Plan in advance the dates that I will collect my data to ensure I am seeing all patients. Request shifts on off duty to ensure all patients are being seen.
Patients disinterest	Some patient education to be organised
Time during shift to implement aims and objectives	Selected a buddy system
Historic area punctures/Buttonhole technique not usual at SDU	Assessed all AVF's with plan to convert areas to Buttonhole/Trained staff on Buttonhole technique
Management Interest/Involvement	Work in progress

# AUT Nephrology Department

## Where we are now !

INITIAL ACTIONS	Updates
Complete paper data sets since Dec 2018	Entering on Life QI system
Patient Boards	Up in patient waiting areas
Buddies	Selected and trained
Practice changes	SDU: historic areas now converted to Buttonhole. Magic board up ASDU: Magic Board up WDU: 90% Buttonhole technique Ward 14 Preparing board
Practice changes	Individual patient tourniquets ordered
Robust data collection process, communication and recording	In place all satellites
Plan Local Access workshops	In process – meeting to arrange 9.3.19
Survey Monkey	Follow up and focus on knowledge gaps so far



**Aintree Renal QI Team**

# Thanks for listening

Any questions?