

Month 1

1. KQuIP Regional Day

Multi-professional teams, patients and other stakeholders come together as a region to:

- Review their regional UK Renal Registry data
- Discuss and share best practice in quality improvement
- Hear about the three national quality improvement projects that KQuIP is supporting
- Decide on one priority area for quality improvement in their region
- Build relationships across renal centres and strengthen network



Dialyse at Home ^{storage} Encouraging ^{Barriers} Care
 Think Home Haemodialysis ^{Fit} Control
 Culture Home Dialysis Lets
 Patients Offer Life There's no Place like Home
 Lives ^{Uptake} HHD ^{Heart} Treatment
 Home Therapies

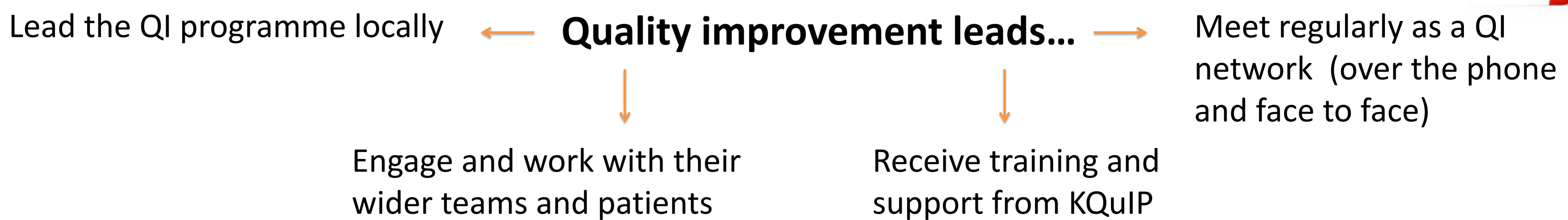


KQuIP is focusing on three priority areas for national quality improvement:

- Home therapies (DAYLife)
- Vascular Access (MAGIC)
- Transplantation (Transplant First)

2. Quality improvement (QI) leads

Regions recruit a regional KQuIP lead and participating renal units recruit two QI leads from their team – one medical and one multi-professional:



3. KQuIP support:

- Senior leaders** will be supported to: Lead change, understand how change can be spread and sustained, and support a functioning QI network across the region
- Change agents** (QI leads) will be supported to: Set up a QI project, baseline a service, create a new vision, engage, communicate and manage people through change, implement a project and become part of a new 'QI faculty'

3.1. Renal leadership training opportunity:

Month 2

Clinical directors, Matrons and QI leads will be offered a 2 day leadership course delivered by [Shortsmoor](#) within their region (follow the link to find out more)

Month 3

3.2. Leadership into action:

QI leads come together following leadership training to:

- Discuss how they can apply the leadership training to their chosen QI project and how an understanding of leadership will support their roles as QI leads
- Carry out and discuss their organisation's 'Are you ready for change' analysis and needs assessment
- Start planning for the Regional Project Launch Event

Go to the next page to learn about the PROJECT phase...



The Kidney Quality Improvement Partnership North West road-map

KQUIP

The implementation phase (12 months):

P-D-S-A **Measure** **Share** **Collaborate** **Peer assist**

Month 1

4. 3Rd April Regional Project Launch event:

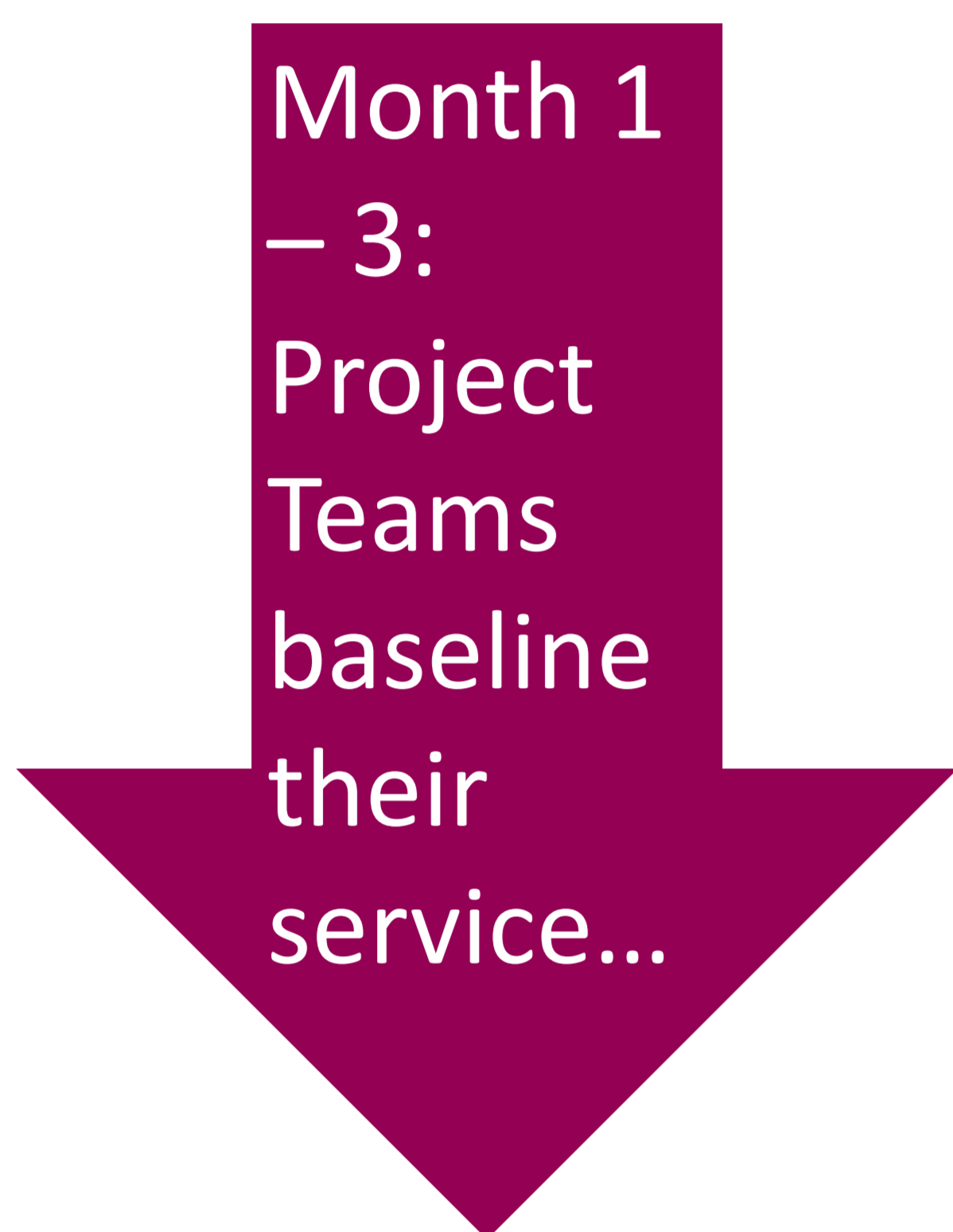
- Stakeholders from across the region come together to launch their regional QI project
- This will include patients, business managers, commissioners and multi-professional teams
- Renal units share where they are, what they want to improve and what they hope to achieve through the project
- Senior management pledge commitment to the project's shared vision



ASAP after launch

5. 13th Feb - Training Day 1: Introduction to QI

- Setting up a project:
 - What are we trying to achieve? (setting objectives)
 - What is the project – and what is it not? (setting the scope)
 - Who are the stakeholders?
 - Communicating your work and ideas
 - Timeframes of the project
 - What resource is needed at your unit to enable QI?
- Baselining your service:
 - Root cause analysis
 - Process mapping
 - Measurement



Month 3

6. 19th June - Training Day 2: Sharing and learning

- Morning session:
 - Feedback from process mapping, root cause analysis and baseline measurement
 - Learning and comparison
- Afternoon session – so what?:
 - Vision of a perfect service – with no barriers
 - Roadmap to a vision
 - Prioritising
 - Plan-Do-Study-Act cycle
- What's next?
 - Planning change over next period
 - Regional changes
 - Local changes
 - Feedback session to all Clinical Directors

Month 4-6:
Change cycle 1

Month 6

7. 16th October - Training Day 3: Maintaining momentum

- Morning session:
 - Feedback from improvements and measurement
 - Learning and comparison
- Afternoon session:
 - People dimensions of change
 - Planning the next round of changes
 - Spread and embed

Month 7-9:
Change cycle 2

Month 10-12
Change cycle 3

Month 12

Celebration event

How do we use the network and skills now?

Share, spread and sustain changes

Celebrate your QI work!