

**Month 1**

## 1. KQuIP Regional Day

Multi-professional teams, patients and other stakeholders come together as a region to:

- Review their regional UK Renal Registry data
- Discuss and share best practice in quality improvement
- Hear about the three national quality improvement projects that KQuIP is supporting
- Decide on one priority area for quality improvement in their region
- Build relationships across renal centres and strengthen network



Dialyse at Home <sup>storage</sup> Encouraging <sup>Barriers</sup> Care  
 Think Home Haemodialysis <sup>Fit</sup> Control  
 Culture Home Dialysis Lets  
 Patients Offer Life There's no Place like Home  
 Lives <sup>Uptake</sup> HHD <sup>Heart</sup> Treatment  
 Home Therapies

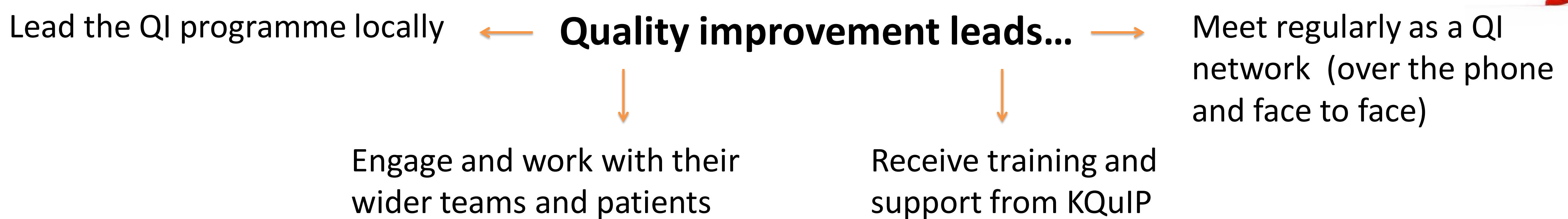


KQuIP is focusing on three priority areas for national quality improvement:

- Home Therapies (DAYLife)
- Vascular Access (MAGIC)
- Transplantation (Transplant First)

## 2. Quality improvement (QI) leads

Regions recruit a regional KQuIP lead and participating renal units recruit two QI leads from their team – one medical and one multi-professional:



## 3. KQuIP support:

- Senior leaders** will be supported to: Lead change, understand how change can be spread and sustained, and support a functioning QI network across the region
- Change agents** (QI leads) will be supported to: Set up a QI project, baseline a service, create a new vision, engage, communicate and manage people through change, implement a project and become part of a new 'QI faculty'

### 3.1. Renal leadership training opportunity:

**Month 2**

Clinical directors, Matrons and QI leads will be offered a 2 day leadership course delivered by [Shortsmoor](http://Shortsmoor) within their region (follow the link to find out more)

**Month 3**

### 3.2. Leadership into action:

QI leads come together following leadership training to:

- Discuss how they can apply the leadership training to their chosen QI project and how an understanding of leadership will support their roles as QI leads
- Carry out and discuss their organisation's 'Are you ready for change' analysis and needs assessment
- Start planning for the Regional Project Launch Event

**Go to the next page to learn about the PROJECT phase...**



**Month 1**

**4. 12<sup>th</sup> March Regional Project Launch event:**

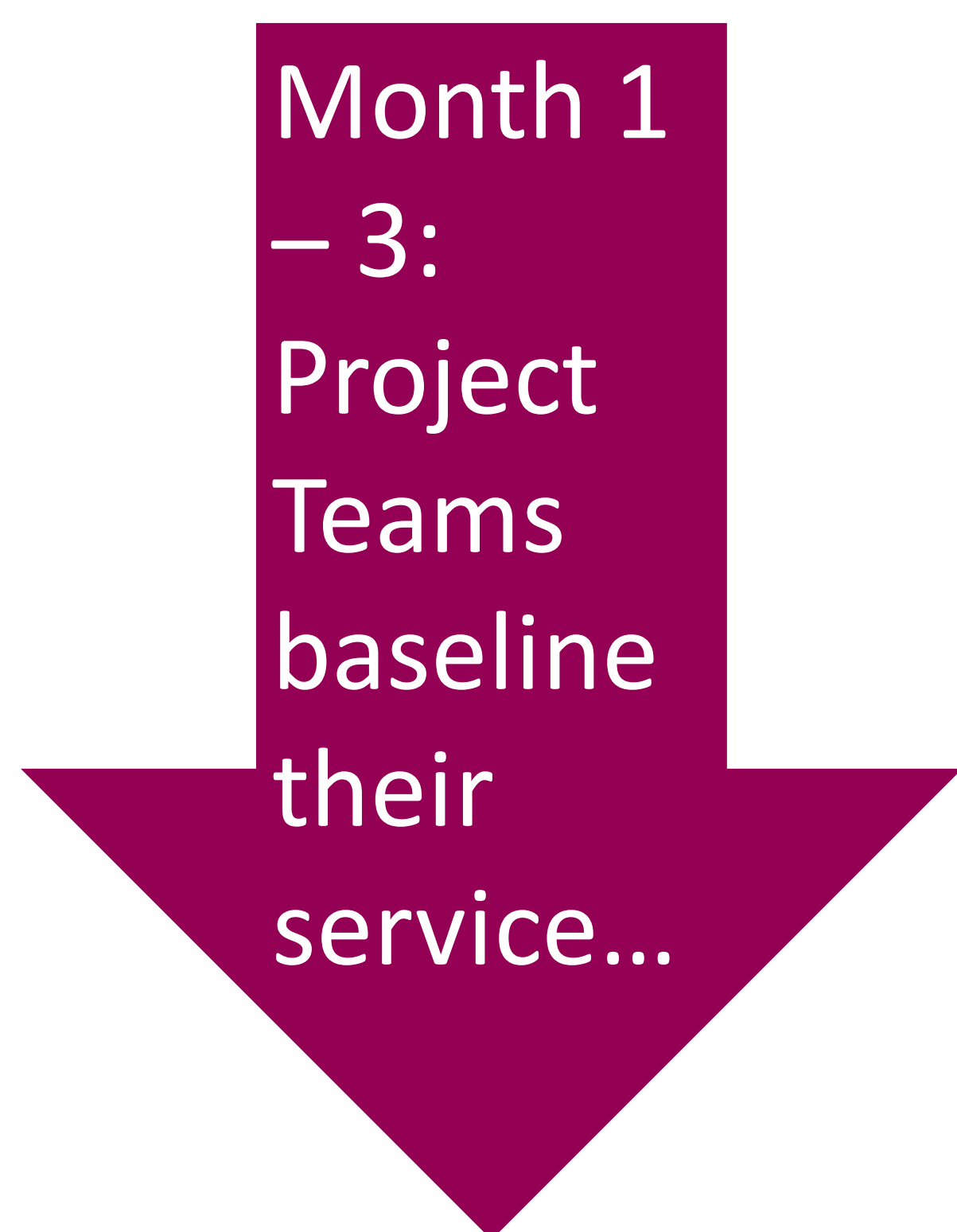
- Stakeholders from across the region come together to launch their regional QI project
- This will include patients, business managers, commissioners and multi-professional teams
- Renal units share where they are, what they want to improve and what they hope to achieve through the project
- Senior management pledge commitment to the project's shared vision



**ASAP after launch**

**5. Training Day 1: Introduction to QI**

- Setting up a project:
  - What are we trying to achieve? (setting objectives)
  - What is the project – and what is it not? (setting the scope)
  - Who are the stakeholders?
  - Communicating your work and ideas
  - Timeframes of the project
  - What resource is needed at your unit to enable QI?
- Baselining your service:
  - Root cause analysis
  - Process mapping
  - Measurement



**Month 3**

**6. Training Day 2: Sharing and learning**

- Morning session:
  - Feedback from process mapping, root cause analysis and baseline measurement
  - Learning and comparison
- Afternoon session – so what?:
  - Vision of a perfect service – with no barriers
  - Roadmap to a vision
  - Prioritising
  - Plan-Do-Study-Act cycle
- What's next?
  - Planning change over next period
  - Regional changes
  - Local changes
  - Feedback session to all Clinical Directors

Month 4-6:  
Change cycle 1

**Month 6**

**7. Training Day 3: Maintaining momentum**

- Morning session:
  - Feedback from improvements and measurement
  - Learning and comparison
- Afternoon session:
  - People dimensions of change
  - Planning the next round of changes
  - Spread and embed

Month 7-9:  
Change cycle 2

Month 10-12  
Change cycle 3

**Month 12**

**Celebration event**

**How do we use the network and skills now?**

**Share, spread and sustain changes**

**Celebrate your QI work!**