



UKRR/KQuIP Regional QI Training Day 2 14th August

Unity Hall Business Space Limited, Unity House, Westgate, Wakefield WF1 1EP

09:00-09:30 – REGISTRATION / COFFEE		
09:30-09:45 (15 mins)	Introduction and welcome	Julia McCarthy, Regional Lead
0945 -1000 (15 mins)	Update national KQuIP programme	Ron Cullen KQuIP CEO
1000-1100 (60 mins)	<p>Process Mapping</p> <p>Each unit to display their maps on the wall. Walk around and highlight key issues:</p> <ul style="list-style-type: none"> • Delays • Problem areas • Improvement made • Handover to other units/specialities <p>Others to challenge how things can be done differently Look for common issues Those who have solve an issue – do they have a protocol?</p>	All attendees
1100-1130 (20 mins present 10mins group discussion)	<p>Baseline Data</p> <p>Look at all 7 MAGIC measurements and data for all units involved.</p>	Leeanne Lockley KQuIP QI Programme Manager
1130-1145 COFFEE (15 mins)		
1145-1235 (10mins presentation and 40mins group work)	<p>Driver Diagrams</p> <ul style="list-style-type: none"> • Teams to revisit their units driver diagram and continue to build based on their process map 	Leeanne Lockley KQuIP QI Programme Manager

1235-1255 (5 mins presentation 15 mins group work)	Identifying where to start <ul style="list-style-type: none"> • List of key issues highlighting and deciding which one they will work on after lunch 	Ranjit Klare, KQuIP QI Programme Manager
12.55 – 13.25 LUNCH (30 mins)		
1325 - 1355 (10min presentation 20 min group work)	Introduce QI Tools <ul style="list-style-type: none"> ▪ Fishbone diagram 	Ranjit Klare, KQuIP QI Programme Manager
1355 – 1425 (10mins presentation and 20 mins group work)	Introduction to QI tools <ul style="list-style-type: none"> • Root cause analysis/5 Whys • Leeanne to share one MAGIC measure and apply this to 5 why's 	Julia McCarthy Renal Clinical Nurse Educator/Sister Renal SLH & BRI Bradford Teaching Hospitals NHS Foundation Trust
14.25 – 14.50 TEA (15 mins)		
1455-1555 (10mins presentation and 50 mins group work)	PDSA Cycles <ul style="list-style-type: none"> • Teams to plan their first PDSA cycle and develop their 30 day plans. • Either plan roll out of MAGIC E-learning/ or the problem you have been working on today 	Leeanne Lockley
1600	Close	Julia McCarthy