

## Creativity workshop (activity)– How to get more patients involved in QI at a local level?

### Table 1

Problem – patients need more psychological support

Answer – make time to ask the patient ‘Are you OK?’ will help with patient recruitment

### Table2

Problem – Feeding back to patients what we are doing

Answer – Ask patients to be more involved; notice boards with goals and achievements around the unit; recruit patient champions

### Table3

Problem – Reduce barriers to patient involvement

Answer – Have regular conversations with patients; use social media more; have open communication, giving patients a voice

### Table4

Problem – Feeding back to patients

Answer – Have a kidney choices day with patients of an eGFR=40; 3 monthly meetings involve clinical and non-clinical staff and patient; provide funding for patients to attend meetings (car parking)

### Table 5

Problem – Patient education and peer support

Answer – have a poster outside the unit encouraging patients to leave/ share their ideas to improve their unit.