

**KQuIP South West Team Transplant
Training Day 2
24th September 2019**

Taunton Racecourse - <https://tauntonracecourse.co.uk/conferences-at-taunton-racecourse/>

9.30 – 10am – REGISTRATION / COFFEE/ NETWORK OPPORTUNITY

10 – 10.15	<p>Introductions and welcome (10mins)</p> <p>Complete Learning Needs Analysis (5 mins)</p>	<p>Dr Steve Dickinson</p> <p>Rachel Gair</p>
10.15 – 12.00	<p>Unit feedback and Q&A's</p> <p>Progress from last meeting and next steps:</p> <ul style="list-style-type: none"> • NBT • RDE • RCHT • Dorset • Gloucester • Plymouth 	<p>See below for homework set:</p> <ul style="list-style-type: none"> • Measurement using the dashboard from 1st May 2019 – nominate measurement leads • Develop a working group locally being mindful of who might be 'important' • Develop driver diagram/PDSA cycles/process mapping if necessary • Involve your CD • Make links with local Trust QI team and comms team <p>Follow up on actions within your presentations from Training day 1</p>

COFFEE on the go!

12.00 – 12.30	<p>Driver diagram</p> <p>Sense check regional driver diagram</p> <p>Agree targets, interventions and time frames for SWTT</p> <p>Additional local targets or interventions?</p>	<p>Steve Dickinson and Richard Powell</p> <p>Look at primary/secondary drivers and agree where we now need to focus</p>
12.30 – 13.00	<p>Patient experience</p> <p>TPREM + most effective way to involve patients</p> <p>Any new ways of working with patients (e.g letters to patients)</p> <p>Any new issues – patient reflections</p>	<p>All</p>

13.00 – 13.30 LUNCH

13.30-14.15	<p>Round table discussion – key barriers</p>	<p>Steve Dickinson</p> <p>Rachel/Catherine</p>
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	<p>Process map a key barrier that has arisen from presentations(e.g cardiology pathway)</p> <p>Transplant Dashboard – is it working for you?</p>	
14.15 – 15.00	<p>Plan – do – study – act</p> <p>Introduction to PDSA cycle using a current live intervention and mapping onto LIFE QI – What are the priorities to address?</p> <ul style="list-style-type: none"> - E- referral - Cardiology work up 	<p>Richard Powell</p> <p>Steve Dickinson</p>
15.00 COFFEE on the go!		
15.00 – 15.30	<p>30-60-90 plans</p> <p>Each team to agree a 30-60-90 day plan & feedback reflecting on the drivers, patient experience and agreed change interventions.</p>	<p>All</p> <p>Facilitated by Rachel and Catherine</p>
15.30	<p>Next steps - Summary and close</p>	<p>Steve Dickinson</p>

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