

MAGIC Update

Katie Fielding
MAGIC Lead

HEE/NIHR ICA Clinical Doctoral Research Fellow
Trainee Advanced Clinical Practitioner
University Hospitals of Derby and Burton NHS Foundation Trust

Patient Satisfaction with Needling

Patients Satisfaction with Needling

Please rate your answer between 1 and 7, by marking an X in one of the boxes below:

How was your needling today?	Very Bad							Very Good	
	1	2	3	4	5	6	7		

Mean score of your sample

Patients' Satisfaction with Needling

Please rate your satisfaction between 1 and 7, by marking an X in one of the boxes below:

How was your needling today?	Very Bad				Very Good		
	1	2	3	4	5	6	7

If there are any other comments you would like to make about your needling, please insert these in the box below:

--

Comments provide context to data – accessed locally only
NOT Qualitative data analysis!

Patient Satisfaction with Needling

Advantages

- Easier to understand (better **validity**)
- Easier to get **reliable** results
- More confidence in results
- Patients more likely to complete

Disadvantages

- Cannot compare to CKD PREM
- Two different ways to measure patients' experiences of needling
- Lacks depth
- Does not have statistical / academic **reliability and validity**
- MAY BE NO BETTER!!

Next Steps

- Implement new question
- Note date when changed
 - Mark on run charts
- Present data with this context
 - May not be reliable prior to use of new question
 - Changes may be due to change in question not change in anything else
- Cannot construe meaning from CKD PREM question data

MAGIC's Measurement Platform

Login

Login

[Don't have an account?](#) [Forgot your password?](#)

Why?

- Online platform
 - magic.renalreg.org/accounts/login/?next=/
- Allow you to collect your data
- Converts into line charts (run charts ... ish)
- Can allow your whole team to have access
- Share data in region / unit
- Staff User
 - Add staff
 - See data for all units

Once you are logged in this will take you to your **home screen**:

[Magic](#)
[Measure data](#)
[Charts](#)
[Region data](#)
[Region charts](#)

Welcome Katie Fielding!
[Options](#)

Dummy [Change](#)

Patient level measures

No.s Rope Ladder

No.s Buttonhole

No.s Area Puncture

No.s Missed Cannulation

Mean Needling PREM score

Actions

Report patient data

Unit level measures

% AVF

% AVG

% Hybrid

% CVC

% AV Access

% New AV Access

% Lost AV Access

% Infection

Actions

[Add patient measures](#)
[Add unit measures](#)

Report unit data

Patient level measures

	2019-05-01	2019-06-01	2019
No.s Rope Ladder	3	10	3
No.s Buttonhole	7	3	4
No.s Area Puncture	2	4	2
No.s Missed Cannulation	2	7	7
Mean Needling PREM score	3	3.50	3.67
Actions	Edit	Edit	Edit

Unit level measures

	2019-05-01	2019-06-01
% AVF	20%	10%
% AVG	30%	20%
% Hybrid	45%	25%
% CVC	5%	15%
% AV Access	95%	55.00%
% New AV Access	2%	40%
% Lost AV Access	1%	15%
% Infection	2.50%	20%
Actions	Edit	Edit

[Add patient measures](#)
[Add unit measures](#)

Date:

Patients:

Number of Patients in Total haemodialysis population

Types of Vascular Access used for HD

AV Fistula:

AV Fistula: Cannulation of normal vein segment, even if flow is supplemented by artificial material

AV Graft:

AVG: Cannulation of artificial material

Hybrid

Hybrid: One site cannulates normal vein segment and one site cannulates artificial material

Central Venous Catheter

CVC: Tunnelled or non-tunnelled central venous catheter

New AV Fistula / Graft Use

Number of New AVF/G

Any AVF/G cannulated and used for haemodialysis alongside CVC or only used for the partial treatment

AV Fistula / Graft Loss

Number of Lost AVF/G

Number of AVF/G in the current haemodialysis population that were cannulated for haemodialysis 1 mo dialysis, those transplanted, deaths and haemodialysis withdrawals in the last month. This is purely for a

Vascular Access Infection

Number of Infections

Please insert the number of patients who have has a vascular access infection in the last month:

Submit

Cancel

Date:

Needling technique

Number of Rope Ladder

Rope Ladder: Cannulation that moves up the vein at each

Number of Buttonhole

Buttonhole: Cannulation of each cannulation site in the s

Number of Area Puncture

Area Puncture: Cannulation in a different site each time t

Number of patients sampled

Please insert the number of patients from your sample.

Missed Cannulation

Number of patients sampled:

Please insert the number of patients from your sample, w

No of Missed Cannulation:

Number of patients for that haemodialysis session that e
insertion.

Needling Satisfaction question

Number of patients sampled:

Add

Please insert th

Submit

Cancel

Needling Satisfaction question

Number of patients sampled:

Add

Patient #1

Remove

Patient #2

Remove

Patient #3

Remove

Patient #4

Remove

Patient #5

Remove

Patient #6

Remove

Patient #7

Remove

Patient #8

Remove

Patient #9

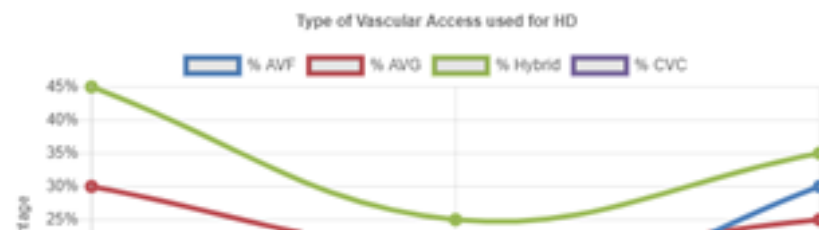
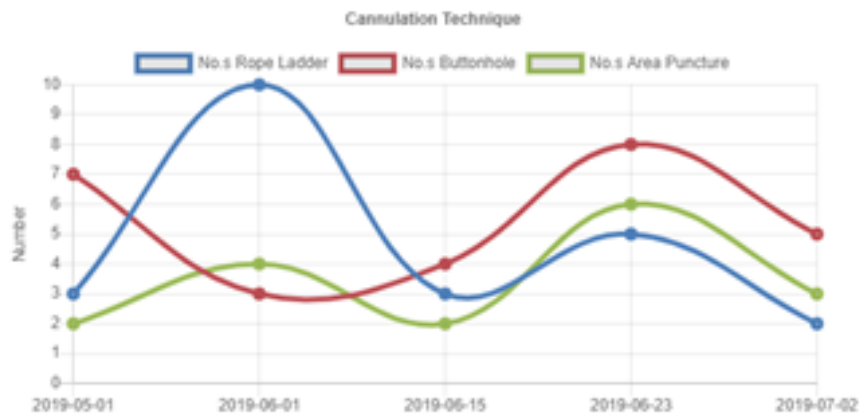
Remove

Patient #10

Remove

Mean Needling Satisfaction Score: 0

SubmitCancel



Practicalities

- ? Use post MAGIC
 - Free to use
 - Multiple users
- Identify how you want to structure your unit
 - Satellites and main separate or together?
- Identify 'Staff User' (s)
 - Can allocate staff log ins
- Let Leeanne and Ranjit know
- Written instructions

Process Measures

Process Measures

- What has changed in practice?
- How have your processes changed?
- Assumes process change will lead to positive clinical outcomes
- Often provide faster results



Limitations of Process Measures

- Only measures changes in practice, not what has changed for patients
 - Similar to surrogate markers in research
- Local relevance
- Quickly out of date

What process measures do we have in MAGIC?

ELearning

- Number and type of people completing the ELearning
- The average pre and post quiz scores
- Evaluation form

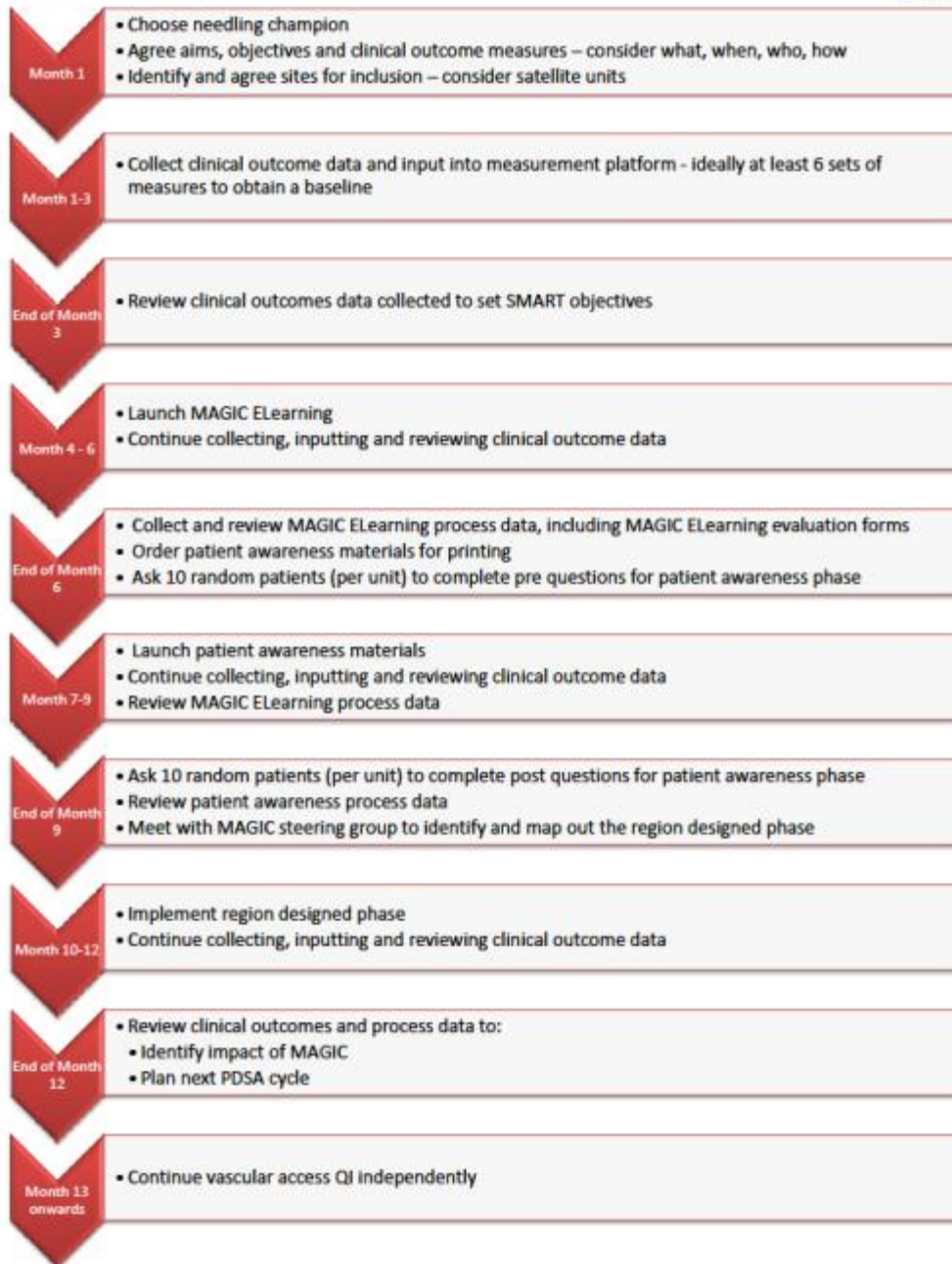
Awareness materials

- Numbers and types of materials ordered and used
- Pre and post evaluation form
 - 10 patients before and after launch

Collecting Process Data

- ELearning reports
- Excel spreadsheets
- Unit driven
 - Share with MAGIC steering group via Leeanne / Ranjit

Next Steps



MAGIC Process

Measuring Impact - ELearning

Outcomes

- Do these change?

Level 1:

- Did you enjoy participating?

Process

- How many completed ELearning
- Pre and post test scores
- Evaluation of ELearning – form supplied

Level 2:

- Did you learn anything?

Level 3

- Did you change practice?

Balancing

- What has got worse?
 - Missed cannulation?
 - Patient experience?

PROCESS MEASURES

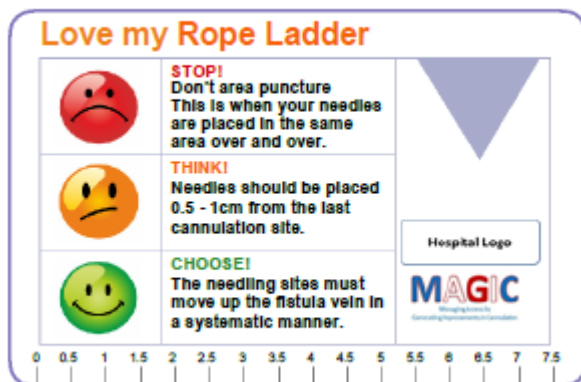
MAGIC Awareness Materials

- Important to include patients in cannulation
 - Facilitate their decisions
 - Need information
- Cards and posters
- Available of Think Kidneys webpage
- MAGIC will fund printing
 - Leeanne – order form

Love my

- Posters – display on RDUs & waiting rooms
- Cards – give to patients
- Promote BH / RL and avoid area puncture
- Developed by Portsmouth renal unit

... Rope Ladder



.....Buttonholes



Love my
Buttonholes



STOP!

Don't use a sharp needle
in the buttonholes of a
fistula.



THINK!

Use a new site with
sharp needles using a
rope ladder technique at
least 2cm away from the
buttonhole.



CHOOSE!

Use a blunt needle in the
buttonholes of a fistula.

Hospital Logo



Love my
Buttonholes

Love my Buttonholes



STOP!

Don't use a sharp
needle in the
buttonholes of a
fistula.



THINK!

Use a new site with sharp
needles using a rope
ladder technique at least
2cm away from the
buttonhole.



CHOOSE!

Use a blunt needle in the
button holes of a
fistula.

Hospital Logo

MAGIC
Managing Access by
Generating Improvements in Cannulation

Needling Techniques

Fistula Needling Techniques



Buttonhole

A sharp needle is placed into the fistula through the same hole in skin, into the same place in vein at same angle, depth and direction every time. After several sessions a track develops allowing blunt needles to be used which should be less painful.



Rope ladder

A sharp needle is placed into the fistula every dialysis session. The needling site moves up the fistula vein in a systematic manner, at least 5 to 10mm from the last site. Once all the fistula has been used (ie one has reached the top), the needles are placed at the bottom again in rotation. Sharp needles must always be used.



Area puncture

This is not a recommended practice

This happens when sharp needles are placed in the same area over and over but not rotated regularly or button holed.

Complications associated with area puncture include:

- Risk of developing lumps on the fistula
- The fistula becoming unsightly
- Risk of the skin becoming thin causing ulceration and/or bleeding

THE CHOICE IS YOURS

Insert hospital logo here



- Promote BH or RL as a patient choice
- Avoid AP

Look, Listen, Feel

LOOK, LISTEN & FEEL should be done before each needle

Please LOOK and FEEL your fistula on non-dialysis days too. If you have any concerns, please contact your dialysis centre.

LOOK

- Previous Cannulation Sites
- Are there changes in skin, is it red, broken areas is there any soreness?
- Scabs
- Redness
- Swelling
- Is there any oozing or fluid present?
- Are there any lumps or swellings that weren't there before?
- Evidence of steal syndrome, cold hand, discoloration, reduced grip, do your fingertips remain white or do they go back to pink when you pinch them?

LISTEN

- Previous Cannulation Sites
- Is there a bruit, what does it sound like?
- Can you hear the bruit at both previous needle/cannulation sites?
- Are there any interruptions in the bruit along the length of AVFF?

FEEL

- Thill not bump and the sensation is like a buzzing sensation
- Can you feel your fistula?
- Abnormal lumps or bumps
- Diameter of the vessel
- Hardened areas
- Length of vessel
- Any areas where the vessel disappears
- Does your fistula twist and turn in places?
- Are there signs of any other enlarged veins nearby?

Insert Hospital logo here

- Informs patients of assessment and signs of problems

No Thrill, No Bruit ...



- Having completed the physical assessment you should not be inserting needles into access that has
- No Thrill
- No Bruit
- = No Needles

Measuring Impact – Awareness Materials

Outcomes

- Do these change?

Process

- Patients complete pre and post evaluation
 - Form provided

Balancing

- What has got worse?
 - Missed cannulation?
 - Patient experience?

Level 1:

- Did you enjoy participating?

Level 2:

- Did you learn anything?

Level 3

- Did you change practice?

PROCESS MEASURES

Groupwork

- What are your next steps?
 - Where are you in the MAGIC process?
 - What is the next thing to be done?
- Plan the next 3 months
 - What, who, where, when