

UKRR/KQuIP Regional QI Training Day 2
19th June 2019

Room Four Limited, 58 Legh Street, Golborne, Warrington, WA3 3PA
Programme

09:00-09:30 – REGISTRATION / COFFEE		
09:30-09:45 (15 mins)	Introduction and welcome	Rosie Donne, Consultant Nephrologist, Salford
09.45-11.15 (90 mins) (15 mins per unit for talking through and Q&A)	Process Mapping Each unit to display their maps on the wall. Walk around and highlight key issues: <ul style="list-style-type: none"> • Delays • Problem areas • Improvement made • Handover to other units/specialities Others to challenge how things can be done differently Look for common issues Those who have solve an issue – do they have a protocol?	All attendees
11.15– 11.30 COFFEE (15 mins)		
11.30 -1220 (10mins presentation and 40mins group work)	Driver Diagrams <ul style="list-style-type: none"> • Teams to revisit their units driver diagram and continue to build based on their process map 	Leeanne Lockley RA QI Programme Manager
1225 - 1255 (5 mins presentation, 15 mins group work)	Identifying where to start <ul style="list-style-type: none"> • List of key issues highlighting and deciding which one they will work on after lunch 	Julie Slevin, RA QI Programme Manager
12.55 – 13.25 LUNCH (30 mins)		
1325 - 1355 (10min presentation 20 min group work)	Introduce QI Tools <ul style="list-style-type: none"> ▪ Fishbone diagram 	Terry Simons, Haemodialysis Area Support Nurse Manager, Aintree

1355 – 1425 (10mins presentation and 20 mins group work)	Introduction to QI tools <ul style="list-style-type: none"> • Root cause analysis/5 Whys 	Rosie Donne, Consultant Nephrologist, Salford
14.25 – 14.50 TEA (15 mins)		
1455-1555 (10mins presentation and 50 mins group work)	PDSA Cycles <ul style="list-style-type: none"> • Teams to plan their first PDSA cycle and develop their 30 day plans 	Azri Nache, Consultant Nephrologist, Aintree
1600	Close	Rosie Donne