

KQuIP
North West Quality Improvement Training Day 2
19th June

Your views of today are extremely valuable and will help to shape future events. Please circle the number on the rating scale and add additional comments, feedback for improvement or suggestions.

Rating Scale: 1 = ☹ Not Useful 2= fairly useful 3= useful 4 = ☺ extremely useful

SESSION	RATING SCALE				CONSTRUCTIVE COMMENTS/ FEEDBACK/SUGGESTIONS
	1	2	3	4	
Introduction and Welcome		1	6	8	<ul style="list-style-type: none"> • Would have scored higher if speaker attended • Clear direction and plan for the day • Enjoyed the mix up of staff on tables
Process mapping			2	13	<ul style="list-style-type: none"> • Good to see how others approach • Very useful chatting to other units • Very helpful to see what is happening elsewhere an comforting to know other units are having the same struggles • Good to interact with other units and exchange ideas • Informal discussions. New ideas • Enjoyed walking around and seeing other unit's plans • Good way to network between units and share ideas
Driver diagram			4	12	<ul style="list-style-type: none"> • Expanded on what we have • Useful to talk to staff from other areas and gain new ideas
Identifying where to start		1	3	10	<ul style="list-style-type: none"> • Where DO you start?
Fishbone Diagram			6	10	<ul style="list-style-type: none"> • I think just one would be better. Some people confused learning both in a day • New concepts to me but really interesting to explore our issues in more detail – helped to clarify what we need to do. • Good but found identifying categories and sub-cats confusing
RCA/ 5 Why's			4	11	<ul style="list-style-type: none"> • V good • Good to explore own issues
PDSA Cycle		1	2	11	<ul style="list-style-type: none"> • Useful exercise • There are some great You-tube videos that demo PDSA • Helpful to structure our plan

How do you rate the venue?	1	2	7	5	<ul style="list-style-type: none"> • A bit rubbish • Easy to get to • Not easiest to get to • Easy access • Not so long to travel
How you rate the food?		2	7	6	<ul style="list-style-type: none"> • Chips were nice

Any other comments/ feedback you would like to share:

- Best KQuIP day so far
- Venue is good
- Great day. Separating teams allowed discussions and shared learning to take place. The methodology techniques shown were relevant and easy to translate to real issues.
- Excellent and motivational. Good engagement
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Thank you for your time