## KQuIP North East QI Training Day 1- Quality Improvement

12th March 2020

LRI institute at James Cook Hospital, LRI Institute – Lecture Theatre

#KQuIPNE

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| 0930 – Registration/ Coffee | | |
| 1000-1015  (15mins) | Welcome and Introduction | Ranjit Klare/Katy Jones |
| 1015-1045  (30mins) | Patient View | Rob Finnegan |
| **Quality Improvement - Change** | | |
| 1045-1115 (30 mins) | Intro to NHS Change Model  Shared purpose – revisited | TBC |
| 1115-1145  (30 mins) | Transition & Change - comms | Leeanne Lockley |
| **Quality Improvement – Tools - workingTea/coffee** | | |
| 1145-1200  (15mins) | Introduction to QI  Process map  Driver Diagrams | Ranjit Klare |
| 1200-1230  (30mins) | Build your own process map/ driver diagram | Ranjit Klare |
| 1230-1245  (15mins) | Process map/ Driver diagram feedback  3 mins per unit | Ranjit Klare |
| 1245-1315 | LUNCH |  |
| **Quality Improvement - Measurement** | | |
| 1315-1415  (60 mins) | Unit Presentations 5 slides in 5 mins   * Carlisle * Hull * Middlesbrough * Newcastle * Sunderland | All Units |
| **Project – update/next steps – working tea/coffee break** | | |
| 1415 - 1530  (75 mins) | MAGIC/ Next steps   * Process Measures * Q&A (2 questions from units sent in advance) * E-Learning – education * Group Work | Katie Fielding |
| 1530 – 1600  (30 mins) | KQuIP Next Steps | Ranjit Klare |
| 1600 | Close |  |