## KQuIP North East QI Training Day 1- Quality Improvement

12th March 2020

LRI institute at James Cook Hospital, LRI Institute – Lecture Theatre

#KQuIPNE

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| 0930 – Registration/ Coffee |
| 1000-1015(15mins) | Welcome and Introduction | Ranjit Klare/Katy Jones |
| 1015-1045 (30mins) | Patient View | Rob Finnegan |
| **Quality Improvement - Change** |
| 1045-1115 (30 mins) | Intro to NHS Change ModelShared purpose – revisited | TBC |
| 1115-1145(30 mins) | Transition & Change - comms | Leeanne Lockley |
| **Quality Improvement – Tools - workingTea/coffee** |
| 1145-1200(15mins) | Introduction to QIProcess mapDriver Diagrams | Ranjit Klare |
|  1200-1230(30mins) | Build your own process map/ driver diagram | Ranjit Klare |
|  1230-1245(15mins) | Process map/ Driver diagram feedback3 mins per unit | Ranjit Klare |
| 1245-1315 | LUNCH |  |
| **Quality Improvement - Measurement** |
| 1315-1415(60 mins) | Unit Presentations 5 slides in 5 mins* Carlisle
* Hull
* Middlesbrough
* Newcastle
* Sunderland
 | All Units |
| **Project – update/next steps – working tea/coffee break** |
| 1415 - 1530 (75 mins) | MAGIC/ Next steps * Process Measures
* Q&A (2 questions from units sent in advance)
* E-Learning – education
* Group Work
 | Katie Fielding |
| 1530 – 1600(30 mins) | KQuIP Next Steps | Ranjit Klare |
| 1600 | Close |  |