

**KQuIP South West Team Transplant
Training Day 3
5th December 2019**

Taunton Racecourse - <https://tauntonracecourse.co.uk/conferences-at-taunton-racecourse/>

9.30 – 10.00 – REGISTRATION / COFFEE/ NETWORK OPPORTUNITY		
10.00 – 10.30	Introductions and welcome (10mins) Actions from last meeting	Dr Steve Dickinson Steve/Rachel
10.30 – 11.15	Leadership – what next? <ul style="list-style-type: none"> • Transition/ Psychology of change • Communication • Sustainability 	Ron Cullen
11.15 – 11.25 COFFEE ON THE GO		
11.25 – 12.30	Unit feedback and Q&A's Progress from last meeting and next steps: <ul style="list-style-type: none"> • NBT • RDE • RCHT • Dorset • Gloucester • Plymouth 	5 slides – 2 of which is a description/example of a QI process that you have used.
12.30 – 13.00	Patient experience <ul style="list-style-type: none"> ➤ What is most effective way to involve patients and capture the experience ➤ TPREM ➤ Any new ways of working with patients (e.g letters to patients) ➤ Any new issues – patient reflections 	All patients
13.00 – 13.30 LUNCH		
13.30 – 14.00	Driver diagram <ul style="list-style-type: none"> ➤ Sense check regional driver diagram and change ideas ➤ Agree targets, interventions and time frames for SWTT ➤ Additional local targets or interventions? 	Steve Dickinson Look at primary/secondary drivers and agree where we now need to focus

14.00 -14.30	Round table discussion – key barriers <ul style="list-style-type: none"> ➤ Process map a key barrier that has arisen from presentations(e.g cardiology pathway) ➤ Transplant Dashboard – is it working for you? 	Steve Dickinson Rachel/Catherine
14.30 – 15.00	30-60-90 plans Each team to agree a 30-60-90 day plan & feedback reflecting on the drivers, patient experience and agreed change interventions.	All – Catherine/Rachel
15.00 – 15.15	What happens next?	SD/RG
15.15	Summary and close	Steve Dickinson