**North East – World Café Session Notes**

**Expert Nursing Group**

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| * Education |
| * Building Ideas |
| * Standardisation |
| * IT support |
| * Paperwork |
| * WhatsApp group? |
| * In centre |
| * Sharing ideas |
| * Cascading information |
| * Evidence base practice |
| * Keeping up the momentum |
| * Time Enthusiasm |

**MAGIC**

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| Resources –Money/Staffing |
| * Given the time pressure on a busy dialysis unit how do you overcome the resistance to change in cannulation technique e.g. make it part of new dialysis nurse training – but then would need existing staff to learn it first. |
| * Resistance to change |
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| Change Factors |
| * Has MAGIC got any leverage in the trust to improve our services - vascular access teams? |
| * Fresenius training |
| * Best ways to implement MAGIC in a satellite unit - starting this project. |
| * [www.thinkkidneys.nhs.uk/kquip/magic](http://www.thinkkidneys.nhs.uk/kquip/magic) |
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**Patient Experience**

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| * Confidence in staff |
| * Access or ladder – choice for patient |
| * Pain prevention – aneurism prevention |
| * Frightened |
| * Important |
| * Encourage patients to needle themselves |
| * Education |
| * Ability to speak up if patients have concerns |
| * Confidence |
| * Ownership of AVF |
| * Knowledge |
| * Improve practice |
| * Staff make a difference |
| * Confidence |
| * Trust |
| * Patient understanding |
| * Patient views |
| * Engagement |
| * Informed |