**North East – World Café Session Notes**

**Expert Nursing Group**

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| * Education
 |
| * Building Ideas
 |
| * Standardisation
 |
| * IT support
 |
| * Paperwork
 |
| * WhatsApp group?
 |
| * In centre
 |
| * Sharing ideas
 |
| * Cascading information
 |
| * Evidence base practice
 |
| * Keeping up the momentum
 |
| * Time Enthusiasm
 |

**MAGIC**

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| Resources –Money/Staffing |
| * Given the time pressure on a busy dialysis unit how do you overcome the resistance to change in cannulation technique e.g. make it part of new dialysis nurse training – but then would need existing staff to learn it first.
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| * Resistance to change
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|  |
| Change Factors |
| * Has MAGIC got any leverage in the trust to improve our services - vascular access teams?
 |
| * Fresenius training
 |
| * Best ways to implement MAGIC in a satellite unit - starting this project.
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| * [www.thinkkidneys.nhs.uk/kquip/magic](http://www.thinkkidneys.nhs.uk/kquip/magic)
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**Patient Experience**

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| * Confidence in staff
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| * Access or ladder – choice for patient
 |
| * Pain prevention – aneurism prevention
 |
| * Frightened
 |
| * Important
 |
| * Encourage patients to needle themselves
 |
| * Education
 |
| * Ability to speak up if patients have concerns
 |
| * Confidence
 |
| * Ownership of AVF
 |
| * Knowledge
 |
| * Improve practice
 |
| * Staff make a difference
 |
| * Confidence
 |
| * Trust
 |
| * Patient understanding
 |
| * Patient views
 |
| * Engagement
 |
| * Informed
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